



## Privacy Policy

### 1. Introduction

- a. Kim Technologies takes your privacy very seriously. We ask that you read this Website Privacy Policy carefully as it contains important information about what to expect when Kim Technologies collects personal information about you and how Kim Technologies will use your personal data.

Kim Technologies Limited is a company registered in England under registration number 9687973. Its registered office is One Central Boulevard, Blythe Valley Park, Solihull, West Midlands, B90 8BG.

- b. This policy applies to information we collect about:

- visitors to our website
- people who do business with us or register for our any of our services (Services)

### 2. The information we collect about you

When you do business with us, or register for our services, or complete the “Contact Us” form on our website ([www.ask.kim](http://www.ask.kim)), we collect the following personal information from you:

- a. Name;
- b. postal address;
- c. email address;
- d. website URL; and
- e. telephone number

### 3. How we will use the information about you

We gather this information to allow us to provide the Services requested. The relevant information is then used by us to communicate with you on any matter relating to the conduct of your instructions in general.

### 4. Cookies and other information-gathering technologies

- a. Our website uses cookies. Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. These cookies allow us to distinguish you from other users of the website which helps us to provide you with a good experience when you browse our website and also allows us to improve our site.
- b. For more information on which cookies we use and how we use them, see our [Cookie Policy](#).

### 5. How we protect your information

- a. In performing our obligations under this Policy you may provide us with your personal data (as defined by the Data Protection Act 1998).
- b. We will use any information you give us under this Policy to:

- Manage how you use the Services;
  - Meet our obligations under this Policy;
  - Contact you to see if you would like to take part in our customer research;
  - Contact you about our other products and services and those of others which we think you will be interested in unless you have indicated that you do not wish to be contacted. If we do contact you in this way, we will try to speak to the relevant person in your organisation, and we may contact you directly, or use other organisations which we have hired to contact you for us.
- c. We may give information to other companies in our group of companies, our licensors and contractors, and other organisations described in relevant documents so far as required to ensure we can provide you with the Services contained in your contract with us or to follow-up your enquiry.
- d. If you give us information which could give away the identity of an individual, you are agreeing that we can use it as described in this clause 5. If at any time you do not want us to use such information in that way, please call us.
- e. We will use all reasonable efforts to safeguard your personal information. However, you should be aware that the use of the Internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal information which is transferred from you or to you via the Internet.

## **6. Overseas transfers**

The information you provide may be transferred to countries outside the European Economic Area (EEA) that do not have similar protections in place regarding your data and restrictions on its use as set out in this policy. An example is a potential transfer of your personal data to our subsidiary CliXLEX, based in the United States of America. However, we will take steps to ensure adequate protections are in place to ensure the security of your information. The EEA comprises the EU member states plus Norway, Iceland and Liechtenstein. By submitting your information you consent to these transfers for the purposes specified above.

## **7. Access to your information and updating and correcting your information**

- a. You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send an email to [hello@ask.kim](mailto:hello@ask.kim) for the attention of our Chief Customer Officer, Andy Daws, at our registered office address set out above. We may make a small charge for this service towards our administration costs, as allowed by law.
- b. We want to ensure that your personal information is accurate and up to date. If any of the information that you have provided to Kim Technologies changes, for example if you change your email address or name, please let us know the correct details by sending an email to our [hello@ask.kim](mailto:hello@ask.kim) for the attention of our Chief Customer Officer, Andy Daws, or send a letter to the Chief Customer Officer (Andy Daws) at our registered office address set out above. You may ask us, or we may ask you, to correct information you or we think is inaccurate, and you may also ask us to remove information which is inaccurate.

## **8. Your consent**

By submitting your personal information you consent to the use of that information as set out in this policy.

## **9. Changes to Privacy policy**

We keep our Privacy policy under regular review. If we change our Privacy policy we will post the changes on this page, and place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. This Privacy policy was last updated on 4<sup>th</sup> November 2019.

## **10. How to contact Kim Technologies**

We welcome your views about our website and our Website Privacy Policy. If you would like to contact us with any queries or comments please send an email to [hello@ask.kim](mailto:hello@ask.kim) or send a letter to Kim Technologies Limited, One Central Boulevard, Blythe Valley Park, Solihull West Midlands, B90 8BG.

### **Links to other websites**

Our website contains links to other websites. This Website Privacy Policy applies only to this website, so when you access links to other websites you should read their own privacy policies.

### **Further information**

If you have any questions relating to our Website Privacy Policy, please email them to: [hello@ask.kim](mailto:hello@ask.kim)

© Kim Technologies Limited 2019