



## **Job Description: Junior ASP.Net Developer and Software Support Analyst**

### **Who We Are**

Kim Technologies is an award-winning Platform-as-a-Service provider of an enterprise class Case, Document and Workflow Management platform that leverages Artificial Intelligence capabilities. Our software is applicable to a wide range of business functions, although our strongest initial traction has been within the legal sector, where we have a number of Global 500 clients spanning 37 countries. We are headquartered in Bridgewater, NJ with operations in the United States and United Kingdom.

### **The Role**

Due to ongoing rapid expansion, we are looking to hire quickly a motivated, results-oriented, and reliable resource as a Junior .NET Developer and Software Support Analyst. Previous experience developing on the .NET stack, as well as interfacing with customers, is a must. This is a perfect opportunity for someone with prior experience with software development and production support who wishes to expand upon their skillsets. You will be joining a high-caliber team with significant opportunities to grow within the company. Excellent benefits.

### **Responsibilities**

- Communicate with power users and configurators from outside the company to help troubleshoot potential software or configuration issues.
- Develop fixes for bugs and functional improvements.
- Develop new code enhancements.
- Supports software programming applications and components
- Document new and existing system processes.
- Document release notes of new features and fixes.
- Provide daily status of all open issues with development support manager.
- Communicate status of pertinent open issues with customer directors, when needed.

### **Technical Requirements**

- Prior development experience as a junior developer, with an emphasis on the C#, ASP.NET, SQL Server stack. Prior HTML, CSS, JavaScript experience is required.
- Prior experience working in software production support.
- Excellent verbal and written communication skills.
- Excellent interpersonal and customer service skills.
- Ability to see the “big picture”, especially when troubleshooting customer issues.
- Strong analytical and problem-solving skills.
- Proficient with MS Azure DevOps.
- Proficient with MS Teams, MS Office.

### **Nice to Have**

- Prior experience with SAML / SSO.
- Prior experience developing MS Office Add-in software.
- Entity Framework, v6 or higher.
- Familiarity with REST API services.

### **Qualifications**

- Bachelor's degree, or equivalent experience (Required).
- U.S. work authorization (Required).
- Experience providing software production support 2 years minimum (Required).
- Previous development experience/knowledge of ASP.NET, C#, HTML, SQL Server, JavaScript – 3 years minimum (Required).
- Excellent communication skills, prior experience writing product documentation (Required).
- Results-oriented personality (Required).
- Ability to work multiple projects concurrently (Required).

**Job Type:** Full-time

**Salary:** \$50,000.00 - \$65,000.00 per year

**COVID-19 considerations:** Permanently Remote

NOTE: We cannot sponsor H1b Visas at this time.

Third Party Agencies need not apply.